

SMART BOSS-MANAGERS' MASTERCLASS



15th– 16th May 2019

(AFTER 5 - 17:30 HRS TO 19:30 HRS)



Neelkanth Sarovar Premiere Hotel,
Lusaka

SPECIAL OFFER

Attendees will undergo a **FREE** latest world-class **MANAGEMENT PSYCHOMETRIC TESTS** and obtain **REVIEWED PERSONALISED REPORT**

SO THEY CALL YOU A MANAGER? Being a SMART BOSS means putting yourself into a position where you use the available resources to your advantage, ensuring **high productivity and efficiency**. A SMART BOSS is a leader and a manager who does not only resolve problems, but gets things done; is involved in the formulation of Strategy and its implementation. He is **Emotionally Intelligent, a Performance Driver, a mover and a shaker**.

COURSE OBJECTIVES

By attending the **SMART BOSS MASTERCLASS**, **YOU** will:

- Forecast the future and develop adaptive and instantly applicable strategies to your current role.
- Know how to **THINK LIKE A CEO**
- Know what makes you a **BOSS** or **MANAGER**
- Know how to use Emotional Intelligence to manage people
- Differentiate a **LEADER** from a **MANAGER**
- Know the art of managing time and work assignments effectively
- Learn some managerial manners and etiquette
- Enhance your skills in managing People and how to effectively drive Performance for results
- Know and understand strategic issues and consequences of your actions

WHO IS TO ATTEND

Heads of Department, Line Managers, Supervisors, HR Practitioners, Business Owners, Public and Private Sectors managers, Team Leaders, all those in aspiring to be managers or in management positions at a more strategic level. Anyone interested in leadership.

FEES, DISCOUNT AND CONTACTS



K2,000 per person

Inclusive of tax and course materials and certificates. Excludes accommodation, transport.



For reservations, inquiries and /or requests for Course Content, kindly contact :
0211295486/ 0975 844051/ 0950339994 or
Email: training@ksm.co.zm